

# Calderdale Safe Place Scheme



## What is it?

The scheme helps those with learning disabilities and aids other vulnerable people to be supported when they experience any incident that takes place whilst they are out and about in the borough. The incidents could range from someone requiring directions, someone who has lost their wallet/purse or they may have been the target of harassment or bullying.

## Who is a vulnerable person?

A vulnerable person might be:

- someone with a physical and/or learning disability
- someone with dementia or autism
- someone with a mental health illness
- someone who is old, frail or ill
- someone who is upset or in distress



## How does it work?

- Public venues and businesses sign up to the scheme by promoting the Safe Place Scheme for them to display. People with learning disabilities carry the '**Safe Place Card**' with emergency contact details on. If a person presents and is not carrying the card, the same service applies.
- If a person with a vulnerability needs help and visits a Safe Place centre, the staff at the Safe Place venue will support the person and either call the contact number on the card, or if appropriate, in an emergency the police or relevant service.

## All we ask participating venues to do is:

- Display a poster that is visible at the venue promoting the scheme
- Provide a safe haven for someone in need while they wait for help
- Ensure staff at the venue are aware of the scheme and are able to assist anyone that goes to them for help.

By agreeing to be part of this scheme, organisations will be providing reassurance to both users and their carers, enabling individuals to be more independent.

## and to:

Call the person's contact number - or, if they have been the victim of a crime, the **Calderdale Police** non-emergency number **101**; or in an emergency **999**, and, or relevant agency, and

- Offer them a safe haven until help arrives or their concerns have been addressed.

For further information please contact:  
Sail Suleman Cohesion and Equality Officer on 01422 392869  
or by email at [sail.suleman@calderdale.gov.uk](mailto:sail.suleman@calderdale.gov.uk)